THE POLITICS OF PARTNERSHIP
MENTAL HEALTH IN A
SCHOOL BASED HEALTH SYSTEM

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Perspective

- Chief Operating Officer of Citrus Health Network
  - Actual operational experience in health and mental health programs
  - Knowledge of budgeting and financing of programs and services
  - Local community perspective and relationships

- Board member of Children’s Trust
  - Chair of the Board and Procurement Committee
  - Overall view of needs of different communities
  - Balance the politics of neighborhoods and funding of community based organizations with accountability to tax payers
  - Awareness of politics and priorities of other governmental agencies i.e. cities, school system, state health department, county…….
About Citrus Health Network

- Citrus Health Network was founded in 1979 as a Community Mental Health Center.
- In 2004 Citrus became a Federally Qualified Health Center (FQHC) adding primary care services to an array of mental and behavioral health services.
- As an FQHC, Citrus serves more than 30,000 patients annually across all services.
- Citrus has achieved the following accreditations and certifications from the Joint Commission:
  - Ambulatory Health Care Accreditation, Behavioral Health Care Accreditation, Primary Care Medical Home Certification, Behavioral Health Home Certification
- Citrus has been recognized as a Level III Patient Centered Medical Home (PCMH) by the National Committee on Quality Assurance (NCQA).
- Citrus was granted institutional accreditation and program accreditation for a psychiatry residency program from the Accreditation Council for Graduate Medical Education (ACGME).
- Citrus is fully accredited by the American Psychological Association for a Doctoral Internship Program as well as for a Postdoctoral Residency Program.
CHN’s Integrated Health Services

- Assessment & Emergency Services/ Crisis Stabilization Units for Adults & Children (Open 24/7)
- Inpatient & Residential Programs for Adolescents & Adults
- Outpatient Psychiatry & Psychotherapy
- Targeted Case Management for Adults & Children
- Florida Assertive Community Treatment Teams
- In-Home Therapeutic & Family Support Services Teams
- Programs for Juvenile Justice Involved Youth
- Specialized Foster Care Services
- Emergency & Transitional Housing and Permanent Supportive Housing
- Adult Primary Care, Pediatrics, Women’s Health & OB/GYN
- On-site 340B Pharmacy
School-Based Health Services

- Health Connect in Our Schools
  - School Health Teams in 20 Miami-Dade County Public Schools

- Healthy Me
  - Substance Abuse Prevention in Elementary Schools

Early Childhood Programs

- Infant and Toddler Mental Health
- Early Identification and Intervention Services in Child Care Centers
The Children’s Trust

- Special Taxing District funded by property taxes dedicated to children’s programs
- Focus on Programs that support families
- Prevent children from entering Juvenile Justice, Child Welfare
- Early identification for early intervention

- Parenting $10 million
- Early Childhood $15 million
- After School/Summer/Youth $36 million
- School Health $13 million
- Community Partnerships $9 million
The Environment

• Government systems regulating environment:
  • School System, Health Department

• Funders
  • The Children’s Trust, Medicaid (DOH and School)

• Providers critical to provision of services
  • Federally Qualified Health Centers, Community Mental Health Centers, Children’s Providers, Hospitals

• Other Interested Parties
  • Foundations, Schools of Nursing
A Provider’s Perspective

- Understanding the commitment
  - Outcomes and expectations of providers and impact on your agency
  - Read the rules and requirements imposed by Schools District, State Health Department, Funders and how they impact your work
  - Lines of Authority – who is responsible for what, who controls what?
    - Are you willing to give up control of certain aspects of the work?

- Relationships – existing and to be established

- Staffing, Space, Licensing, Reporting, Electronic Health Records, Equipment, Connectivity

- Proposed funding, billing expectations from providers, match
A Provider’s Perspective

Realistic assessment of your capabilities/competencies

- Staff - existing
  - Key staff with leadership skills to carry out work with knowledge of agency culture; commitment to working with others outside agency
- Staff - new
  - Review the recruitment market for needed positions

- Budget - actual costs of program; cash flow for start up; availability of advance or start up funding; match requirement
A Provider’s Perspective

Realistic assessment of your capabilities/competencies

- Reporting capabilities
  - Costs of infrastructure – computers, phones, software

- Billing capabilities – are services billable to Medicaid, Managed Care Companies?

- Effectiveness and ability to impact the design of services to be implemented and negotiate a good contract

- Capability for flexibility – constant need for reviewing and improving services
Success Takes Commitment

- Relationships…Relationships…Relationships….

- Communication – Ask each agency to designate a key individual
  - A go to person to resolve issues; do not let problems go unresolved

- Stay involved - Participate in committees, meetings…

- Push for program improvement –
  - Be honest about what works and what does not….

- Document every service provided…

- Keep close tabs on the budget…

- Be of service to your community